

# COVID-19 – Help for vulnerable people in Bath and North East Somerset

Need help getting food, transport or medication?

Feeling isolated, lonely or anxious?

Concerned about physical and mental wellbeing?

Need support with employment, money advice or benefits?

**Call 0300 247 0050 Text 07870 868368**

**Email BATHNES.thehub@virginicare.co.uk Website bit.ly/31yp6MX**

If you can get support from family, friends or the local community, or can order food or medication online, please continue to do so.



Improving People's Lives

If you need to contact the council about its services please ring Council Connect on **01225 394041** or email **council\_connect@bathnes.gov.uk**

## Your Information Checklist

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## Newsroom

Visit our newsroom

[www.newsroom.bathnes.gov.uk](https://www.newsroom.bathnes.gov.uk)

## e-connect

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[www.bathnes.gov.uk/coronavirus](https://www.bathnes.gov.uk/coronavirus)

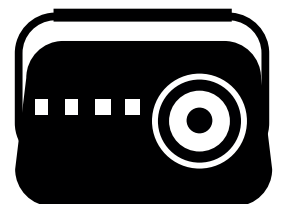
## Self-Isolation

It is a legal requirement that you must self-isolate if you test positive or are told to do so by NHS Test and Trace. Residents in receipt of welfare benefits in Bath and North East Somerset whose earnings will be affected after being told to self-isolate by NHS Test and Trace can apply for a £500 Government support grant. More information can be found on the link below

**[www.bathnes.gov.uk/  
test-and-trace-support-payment](https://www.bathnes.gov.uk/test-and-trace-support-payment)**

If you are unable to apply for this grant online please telephone the **Welfare Support Team** on **01225 477277**.

BBC Radio Bristol  
BBC Radio Wiltshire  
BBC Radio Somerset  
Somerset Valley FM - 97.5FM  
Keynsham's KTCRfm - 105.8FM  
BA1 Radio - [www.BA1Radio.org](http://www.BA1Radio.org)  
Imperial Voice Radio - [imperialvoice.com](http://imperialvoice.com)



Bath & North East  
Somerset Council

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